Title

Definitions, Acronyms, Abbreviations

User: PUser + VUser

PUser: Physical user, the person who goes directly to the market without using the application.

VUser: Virtual user, any person who uses the app to line up virtually and asks for a QR Code.

Ticket: QR/Bar code that permits you to enter inside the market at a certain time written on the ticket. **(TBD!)**

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**2A**

Scenarios:

## Hajsen wishes to buy groceries but remembers that the nearest market is small and he would probably have to wait for an hour. Instead of going downstairs and waiting in line:

* He opens the app on his phone and clicks on the button to “Get a ticket”
* He chooses the market he wants to go from a map
* The system shows the first available hour to enter the market
* Hajsen decides to go at that time and clicks on “Confirm”
* The system sends a notification to remind about his **appointment**, and Hajsen gets ready to go
* He arrives in the market in the assigned time and opens his app again
* He clicks on the “Show ticket” and scans it in the apposite machine
* After he finishes buying the groceries and paying for it, he opens the app and shows the ticket to the cashier
* Now he can exit the market

## Giulio wants to book a visit:

* Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.
* Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.

## Alberto B. hates technology, so he gambles his luck and tries to enter inside the market, unfortunately there are no available places to enter so he takes a ticket from the dispenser

* Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur
* Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia